

## **Parking Frequently Asked Questions:**

### **How much does it cost to park?**

All parking spaces are \$6 per day, this includes gravel lots and ADA spaces.

### **Is there free parking?**

For dropping off and picking up passengers we offer two hours free, otherwise all parking is \$6 per day.

### **How, when and where do I pay?**

Pay for parking when you arrive using the parking kiosk inside the terminal building. When entering the terminal building the kiosk is located on the right-hand side past the men's restroom. The kiosk will ask for your stall number and the number of days you intend to park. If you do not know or see a stall number use stall number 500 and place the receipt face-up on your dash. The kiosk accepts debit/credit cards and exact cash - the kiosk will not give change back.

### **I forgot to pay for my parking! What happens to my car?**

Our parking attendants will place a Parking Fee Due envelope on your windshield and update it daily. There is a weekly \$6 administrative fee added for this service. The fee is added on the 1<sup>st</sup> travel day and each week thereafter.

### **Will my car be towed if I don't pay for parking?**

Not to worry. We will not tow your vehicle unless it has been abandoned for more than three months and all attempts to contact the registered owner have failed.

### **Can I add time to parking?**

Unfortunately the parking system does not allow remote addition of days. Additional days may be paid upon return via the Parking Fee Due Envelope which will be placed on your windshield by the parking attendants. There is a weekly \$6 administrative fee added for this service. The fee is added on the 1<sup>st</sup> day overdue and each week thereafter.

### **Can I pay ahead of time for future parking?**

No. The parking kiosk only accepts payment for parking beginning at the time of the transaction.

### **When I returned I had a Parking Fee Due envelope on my windshield. How do I pay for this?**

You can pay this two ways. Pay by mailing the pre addressed Parking Fee Due envelope back with payment. Or you can pay using the parking kiosk inside the terminal. If you choose to use the kiosk, use stall number 500, not the stall number you were parked in. Place the receipt in the Parking Fee Due envelope and place the envelope in the slot in the white box to the left of the kiosk.

### **Do I need to pay for parking when dropping off or picking up passengers?**

No, parking is free for the first two hours.

### **I am having car trouble. Do you offer assistance?**

Yes, call 509-338-3326. We will either assist you, or help in locating assistance when necessary.

**What if I need to park for an extended period of time?**

If your car will be parked for more than 60 days. Call 509-338-3223, choose option 2, then option 1.

**Are your parking lots secure?**

Our parking lots are well lit and walked daily by our parking attendants.

**Are reservations required to park?**

We do not reserve parking spaces.

**How will I know if there will be parking available when I get to the airport?**

Before the COVID-19 Pandemic, our parking lots could remain near capacity during long weekends and holidays. As air travel picks up we could experience full parking lots again. When this happens we encourage passengers who can be picked up and dropped off to do so. Also consider taxies or rideshare services. For those parking in the parking lot, we recommend arriving early.

**I have an oversized vehicle. Can I park it in the airport parking lot?**

Passengers traveling with vehicles over 20 feet long call (509) 338-3223 choose option 2, then option 1.

**Is tailgating allowed at the airport?**

No, tailgating is not allowed on airport property.