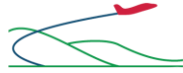


# Pullman-Moscow Regional Airport



3200 Airport Complex North • Pullman, WA 99163  
(509) 338-3223 • Fax (509) 334-5217

Pullman Moscow Regional Airport is focused on ensuring that you have a safe, seamless, and efficient travel experience through our facilities. We are diligently tracking developments and updates that are being released daily via State and Federal Agencies related to COVID-19 and have implemented safeguards and recommendations from the U.S. Centers for Disease Control and Prevention to help keep our customers, transportation partners, and staff safe in the following ways:

- **Office Protocols:** Our offices will remain open with a limited number of critical staff in order to keep operations going. We are available for items related to parking, badging, Aircraft Rescue and Firefighting and EMS services. The main office door will remain closed in order to adhere to Social Distancing protocols. We will take appointments that are made in order to lessen the crowd contact in the office. Contact and appointments are encouraged via phone message at 509 338 3223 option 2 and then option 1. Email links on our website are also encouraged. [www.flypuw.com/contact-us/](http://www.flypuw.com/contact-us/)
- **Parking Questions:** Most parking questions and concerns can be resolved by phone or email. Please call 509-338-3223 option 2, then option 1, or email [cherri.gentry@pullman-wa.gov](mailto:cherri.gentry@pullman-wa.gov) Basic parking information can be found on our website <http://www.flypuw.com>
- **Badging:** Call 509-338-3223 option 2, then option 1 for an appointment. Bring your completed Badge Applications and two ID's. Download Badge Applications from our website <http://www.flypuw.com/airport-information/forms/>
- **Enhanced Cleanings:** As part of our commitment to our passengers and employees, PUW has increased cleanings of restrooms and surfaces frequently touched by employees and passengers. All areas will be disinfected on a regular basis using EPA-approved and CDC-endorsed disinfectants. These areas include doors, countertops, kiosks, vending machines, seating areas, charging stations, water fountains, etc. Hand sanitizer is available throughout the terminal. PUW recommends following the CDC's guidelines on hand washing.
- **Social Distancing:** We have restricted in-person meetings, encouraging all operational and construction meetings to be held virtually with video and audio conferencing when possible. We will be conducting Airport Board meetings in this manner as well.

We are executing business continuity activities to help ensure our customers' and partners' needs are met. During this time, we will continue to provide regular communications, update you as the situation evolves, and put additional measures in place as necessary.

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## Pullman-Moscow Regional Airport Board

Glenn Johnson, Chair      Bill Lambert, Vice-Chair

Ron Wachter • Jon Kimberling • Paul Kimmell • Dan Ewart • Stacy Pearson • Brian Hemingway